How using Extension Kit for M-Files decreased time of M-Files implementation by 80%

Deltalink Consulting is a document management solutions provider. For the past 30 years, the company has helped businesses streamline operations, optimize workflow and enhance customer satisfaction. Deltalink Consulting designs solutions that help customers achieve their digital transformation goals and deliver measurable benefits such as reducing costs, increasing productivity, and improving the quality of service

Key challenges in M-Files implementations

In their M-Files implementations, Deltalink Consulting faced the challenge of complete reliance on developers for scripts or VAF applications for seemingly simple M-Files additional requirements from clients. This proved costly and often clients couldn't be invoiced for all the hours spent.

Furthermore, they wanted to **prove the value** of the M-Files solution to customers as soon as possible, but they faced difficulty showcasing the power of M-Files to potential customers without spending a lot of time and effort on customizing and coding.

Why Deltalink Consulting chose Extension Kit

"Firstly, it allowed us to implement new functions or solutions quickly for our clients. Secondly, it is a tried and tested solution that is productionready out of the box. And thirdly, it provides us with the capability to offer greater value to our M-Files customers", stated Harrie Terblanche, the CEO of Deltalink Consulting.

Why Extension Kit?

- 1. Speed of implementation of new functions / solutions for clients.
- 2. Validated solution that is production ready out of box.
- 3. Ability to offer greater value to our M-Files customers.

M-FILES PARTNER



WEBSITE

https://www.deltalink.co.za/

LOCATION

South Africa

HIGHLIGHTS



Completed implementation in 1.5 weeks



Set custom processes without development



Savings in time and developer resources



Extension Kit has completely transformed our M-Files practice, allowing us to service more clients and offer more solutions in a fraction of time.

Harrie Terblanche, CEO of Deltalink Consulting











Client case study

Deltalink Consulting successfully implemented the M-Files with Extension Kit for a local branch of a global company specializing in Engineering Services for maintenance projects on industrial sites, such as power stations and petrochemical plants.

The client previously relied on **paper-based onboarding and manual processes**, making it difficult to share files with the Head office and other satellite sites. To address these issues, Client chose M-Files as a software solution as it offered the ability to **scale across other departments** of their business.

However, **certain functionalities were requested by customer**. For example, the ability to generate objects from templates automatically. Their projects usually required the same components, such as milestones, timelines, and plans, and creating them from scratch each time was both **time-consuming** and **unnecessary**.

In addition, Deltalink faced the challenge of field validation without scripting, as they aimed to achieve **advanced property** validation while creating or updating M-Files objects. They also wanted to **manipulate values and properties** in response to triggers. For example, they wanted to copy properties from one object to another based on triggers or alter all properties based on a rule only once.

80% of the time saved using Extension Kit

Deltalink Consulting used Property Operations, Object Creation, Property Calculations, and Versioning modules in Extension Kit, in order to create a **sophisticated solution** to a challenging problem in a short amount of time, without any need for coding. Using Extension Kit, they were able to **enhance the M-Files capabilities** and automate certain processes.

As a result, the project was completed in a short amount of time **without the need for complex coding**, resulting in a seamless and refined solution that effectively addressed the client's needs. The implementation process was quick and easy, without any need for rework, and testing was simpler as a result.

Updates to the project could be made in a matter of hours instead of days, and maintenance is now easier since anyone with an understanding of the Extension Kit can make updates to the project.

"Instead of 3 weeks of development and testing, we were able to complete the **automations in 2.5 days** and **testing in 0.5 days**. Changes to the process have also only taken a few hours, where previously, using VAF, it would take a couple of days."

About Extension Kit for M-Files

The Extension Kit for M-Files is a Vault Application Framework (VAF) application, just like any other M-Files add-on.

It's a **no-code solution** designed to achieve more with your M-Files implementations, with new functionalities developed regularly in coordinance with partners' and customers' needs.

The Extension Kit provides a range of new functionalities within M-Files that can benefit users from both technical and business perspective.

WEBSITE

https://unitfly.com/extension-kit/

DOCUMENTATION

https://unitfly.com/documentation/



Using Extension Kit we were able to offer an elegant solution to a complex problem with zero code input and minimal implementation time.

Harrie Terblanche, CEO of Deltalink Consulting



